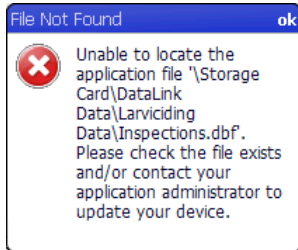## Reason

When Sentinel GIS modules are started on a mobile device, they check for the existence of pick lists and map files. If they are not found, the user is warned and the program closes.

The most common reasons that files are missing from the handheld are that they were not sent to the mobile by DataLink GIS, either because "auto-send" is turned off or because the transfer set is not assigned to the device; or the DataLink GIS "Transmit" file path has been changed and the map data has not been extracted or moved to the new location, and therefore DataLink GIS had no data to send to the device.
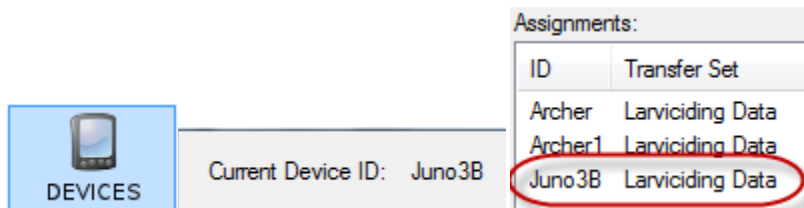
Solution

1. Connect the mobile device and start DataLink GIS.
2. Verify that data is being sent to the device, either automatically (Options > Transfer) or by pressing the
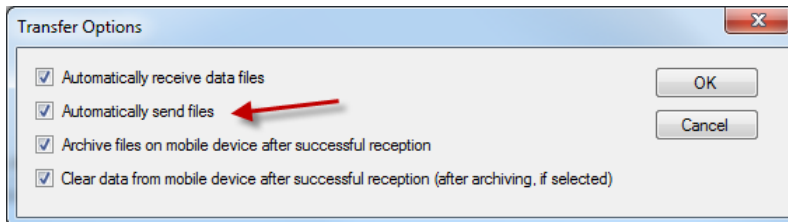
   Send button.

3. If files are not being sent, click on the Devices button and verify that the appropriate transfer set has been assigned to the device.

4. If the transfer set is assigned correctly, but the necessary files are still not being sent, open ArcMap, and Extract data for the mobile devices (e.g., Larviciding > Extract), then send files again.

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