

Cellular button on Windows 10 devices not available.

On some Windows 10 devices the cellular button may not be viewable and a cellular option itself may not be available.

To remedy this situation:

1. Verify all Windows Updates have been completed. To check this, click on the Windows icon

on the lower left of the screen then select the Settings icon Select Update & Security and verify the windows updates.

Settings	- 0 ×
<b>命</b> Home	Windows Update
Find a setting	Restart required Your device will restart outside of active hours. 2020-07 Cumulative Update for .NET Framework 3.5 and 4.8 for Windows 10 Version 2004 for x64 (KB4565627) Status: Pending restart
<ul> <li>Delivery Optimization</li> <li>Windows Security</li> </ul>	2020-07 Cumulative Update for Windows 10 Version 2004 for x64-based Systems (KB4565503) <b>Status:</b> Downloading - 100% 2020-05 Microsoft Edge Update for Windows 10 Version 2004 for x64-based Systems (KB4559309) <b>Status:</b> Pending restart
→ Backup	Restart now Schedule the restart
B Troubleshoot	Pause updates for 7 days
요. Recovery	
<ul> <li>Activation</li> </ul>	Currently 11:00 PM to 3:00 AM
泴 Find my device	View update history See updates installed on your device
<ul> <li>♥ Windows Security</li> <li>▶ Backup     <li>♪ Troubleshoot     <li>₽ Recovery     <li>♦ Activation </li> </li></li></li></ul>	(KB4565627)         Status: Pending restart         2020-07 Cumulative Update for Windows 10 Version 2004 for x64-based Systems (KB4565503)         Status: Downloading - 100%         2020-05 Microsoft Edge Update for Windows 10 Version 2004 for x64-based Systems (KB4559309)         Status: Pending restart         Restart now       Schedule the restart         Image: Pause updates for 7 days Visit Advanced options to change the pause period         Image: Change active hours Currently 11:00 PM to 3:00 AM         Image: View update history

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2. Once all updates are completed Restart the device by clicking on the Windows icon and then click the power icon and then click Restart.



- 3. If the Windows Updates do not fix the issue download a ModemUSBConfig.exe file here: https://workdrive.zoho.com/file/5axhwc017b04b1a5f4e639c5625d60e42c994
  - a. There will be two files to download "ModemUSBConfig.exe" & "UpdateModemLib.dll"
- 4. Copy both files to a USB thumb drive and insert into your Windows 10 device. Open the "ModemUSBConfig.exe" file by double-clicking.

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← → ∽ ↑ 🔷 > U	JSB Drive (D:)		・ ひ Search USB Drive (D:)	
<ul> <li>Quick access</li> <li>Desktop</li> <li>Downloads</li> <li>Documents</li> <li>Pictures</li> <li>Music</li> <li>Trimble Data</li> <li>Videos</li> <li>OneDrive</li> <li>This PC</li> <li>USB Drive (D:)</li> <li>Network</li> </ul>	UpdateModemLib.dll	Date modified 8/14/2019 12:49 PM 8/14/2019 12:49 PM	TypeSizeApplication10 KBApplication extens9 KB	
2 items				

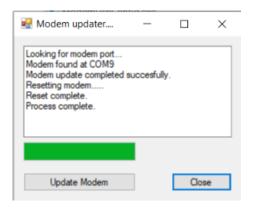
## 5. A Modem updater window will open, click on Update Modem.

🛃 Modem updater	-		$\times$
Update Modem		Clos	e



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6. When completed click on close.



7. Lastly, restart by clicking on the Windows icon and then click the power icon and then click Restart.

